Complaints include reports that are submitted through the Community Concern Line, the George Washington University Police Department and/or the Office of Government & Community Relations. Complaints can include multiple callers reporting the same incident and/or individuals submitting more than one report about an incident.
As complaints can include multiple callers reporting the same incident and/or individuals submitting more than one report about an incident, this data reflects the actual number of incidents the George Washington University responded to in the 2010-2011 and 2009-2010 academic years.
This data represents the number of on campus and off campus incidents as reported through the Community Concerns Hotline by neighbors as well as GW students, faculty and staff.
Incidents by Day of the Week
July 1, 2010 - June 30, 2011

Day of Week

Number of Incidents

Monday
Tuesday
Wednesday
Thursday
Friday
Saturday
Sunday

Total = 124

Incidents by Day of the Week
July 1, 2009 - June 30, 2010

Day of Week

Number of Incidents

Monday
Tuesday
Wednesday
Thursday
Friday
Saturday
Sunday

Total = 173
Initiatives such as the Quiet Zone Campaign, reminders to residents of University residence halls, proactive neighborhood walks, and meetings with student’s residing in townhouses and GW buildings have contributed to the decrease in townhouse and GW building incidents. In addition to continuing these initiatives, OCSA and OGCR will continue to develop new initiatives to address the number of incidents in townhouses.
Noise incidents include loud talking, music, transient noise and parties originating from inside residence hall rooms, private townhouses and private apartments as well as on public streets and sidewalks.

Property damage incidents involve any theft of or damage to neighborhood property.

Disorderly Behavior incidents include public arguments, playing ball in the street, suspected marijuana use and harassment.

Other incidents include parking violations, suspicious packages and/or individuals.

In the last academic year, the overall number of noise incidents saw a significant decrease from 142 in the 2009-2010 academic year to 101 noise incidents in the 2010-2011 academic year.
Immediate Resolution actions are those situations in which GWPD responded and was able to halt the offending activities on the scene.

MPD contacted includes any time in which MPD was contacted by GWPD or when GWPD was unable to respond because the activity occurred outside their boundaries.

Undetermined cause/Negative Findings includes situations in which GWPD responded, but found no activity or evidence supporting complaint.

The Office of Government & Community Relations follows up with all community members regarding their complaints when contact information is provided.
Year by Year Comparison

<table>
<thead>
<tr>
<th>Academic Year</th>
<th>Number of Complaints</th>
<th>Number of Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010-2011</td>
<td>124</td>
<td>124</td>
</tr>
<tr>
<td>2009-2010</td>
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<td>173</td>
</tr>
<tr>
<td>2008-2009</td>
<td>158</td>
<td>150</td>
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