Complaints by Month
July 1, 2008 - June 30, 2009

Total = 158

Complaints are reported to the Community Concern Line, University Police Department, and the Office of Community Relations.
Complaints by Month and Year
July 1, 2007 - June 30, 2009

2007 – 2008: Total = 181
2008 – 2009: Total = 158
Complaints by Day of the Week
July 1, 2008 - June 20, 2009

Total = 158

*Peaks may be partially due to calls during the hours of 12 AM to 3 AM from the previous night.*
Category of Area
July 1, 2008 - June 30, 2009

Total = 158
Types of Complaints  
July 1, 2008 - June 30, 2009

Total = 158

- **Noise** complaints include loud talking, music and parties originating from inside residence hall rooms, private townhouses and private apartments as well as on public streets and sidewalks.

- **Property Damage** complaints involve any theft of or damage to neighborhood property.

- **Disorderly** complaints include public arguments, use of fireworks, playing ball in the street, suspected marijuana use and harassment.
Immediate Resolution actions are those situations in which UPD responded and was able to halt the offending activities on the scene.

MPD Contacted includes any time in which MPD was contacted by UPD or when UPD was unable to respond because the activity occurred outside of their boundaries.

Undetermined Cause/Negative Findings includes situations in which UPD responded, but found no activity or evidence of complaint.

Non GW Affiliated includes situations in which UPD responded, and the persons involved/situations complained about were not affiliated with The George Washington University.

The Office of Community Relations follows up with all community members regarding their complaints when contact information is provided.
Many complaints come from the same community members. These complaints are not generally multiple complaints about the same problem. Repeat callers are community members who have called in more than two complaints.

Total = 41