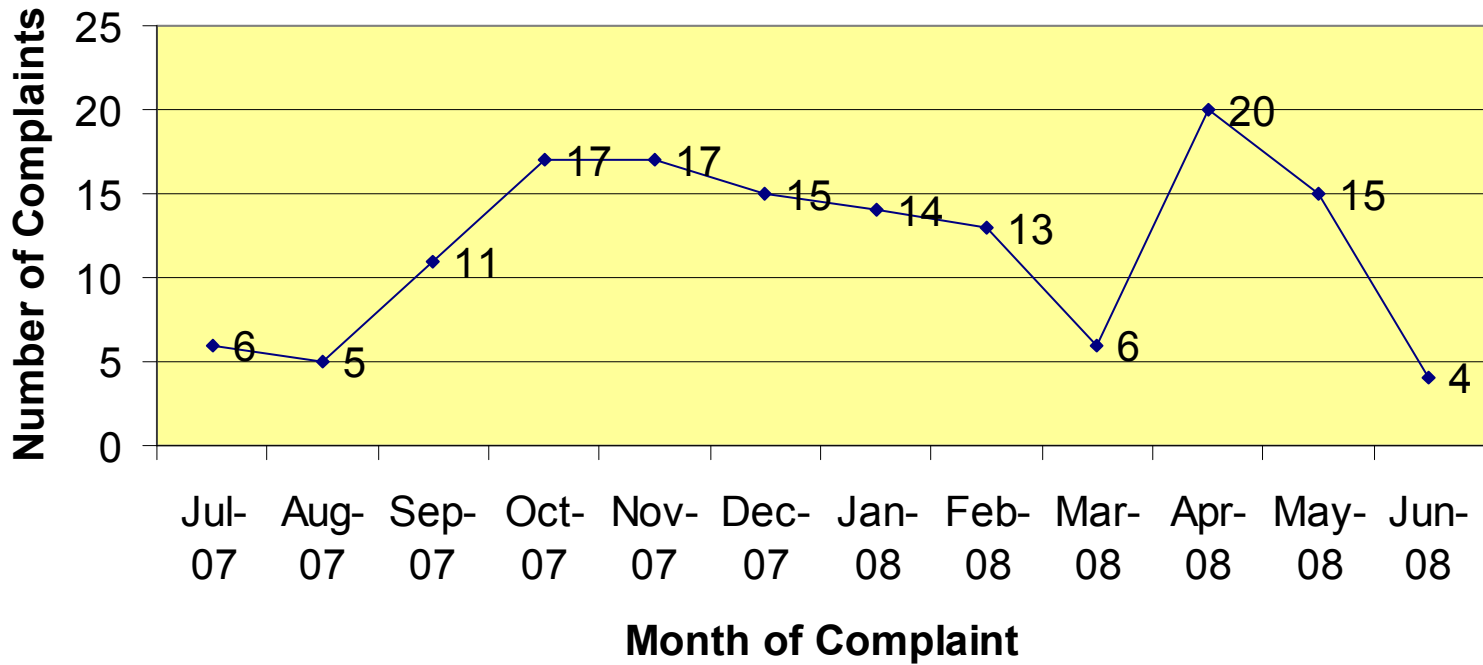


Community Concerns Report
2007 - 2008



THE GEORGE WASHINGTON UNIVERSITY
WASHINGTON DC

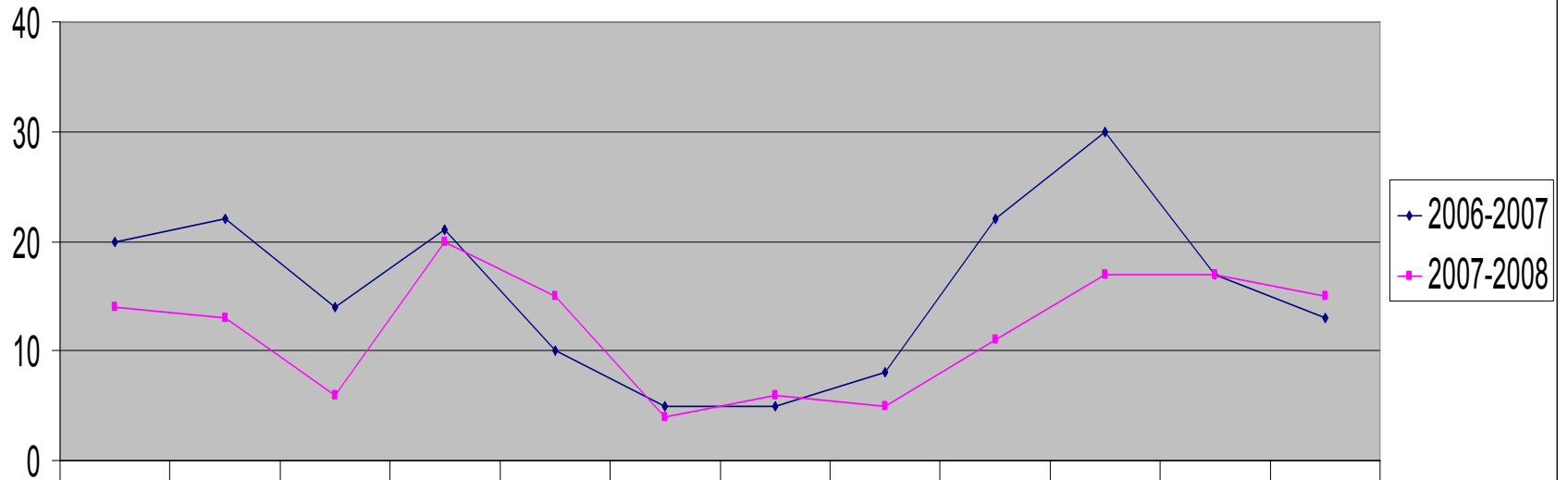
Complaints by Month July 1, 2007 to June 30, 2008



Total =143

Complaints are reported and tracked in a number of ways including calls received at the Community Concern Line, University Police Department Reports, and complaints emailed to the Office of Community Relations.

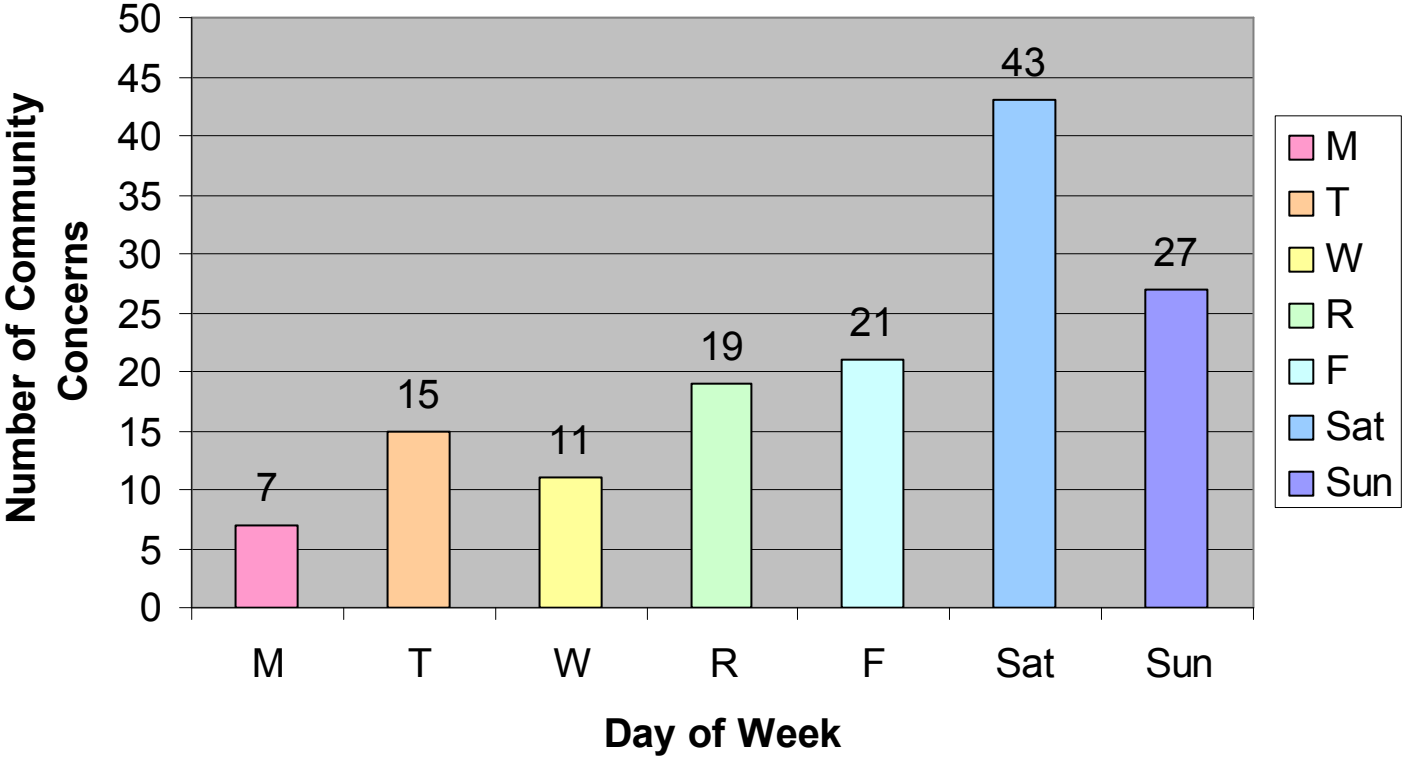
Complaints by Month and Year July 2006 - June 2008



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
◆ 2006-2007	20	22	14	21	10	5	5	8	22	30	17	13
■ 2007-2008	14	13	6	20	15	4	6	5	11	17	17	15

2006 – 2007: Total =187
2007 – 2008: Total = 143

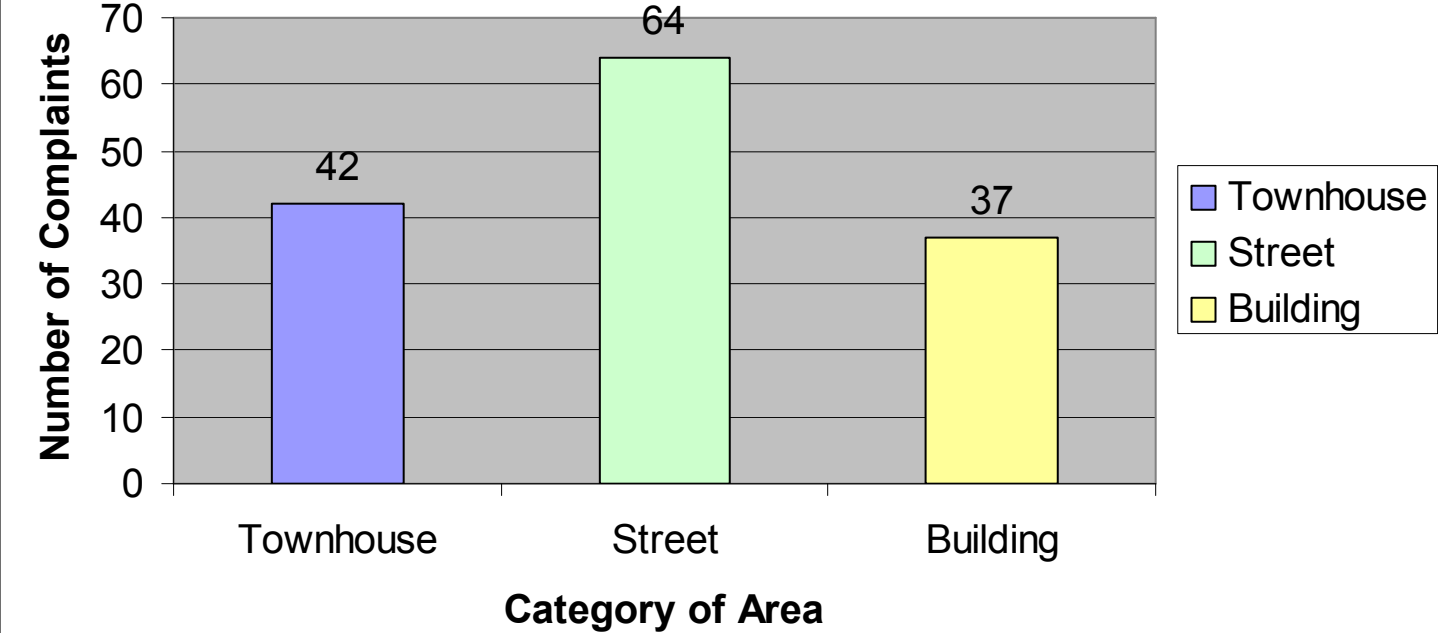
Community Concerns July 1, 2007 to June 30, 2008



Total =143

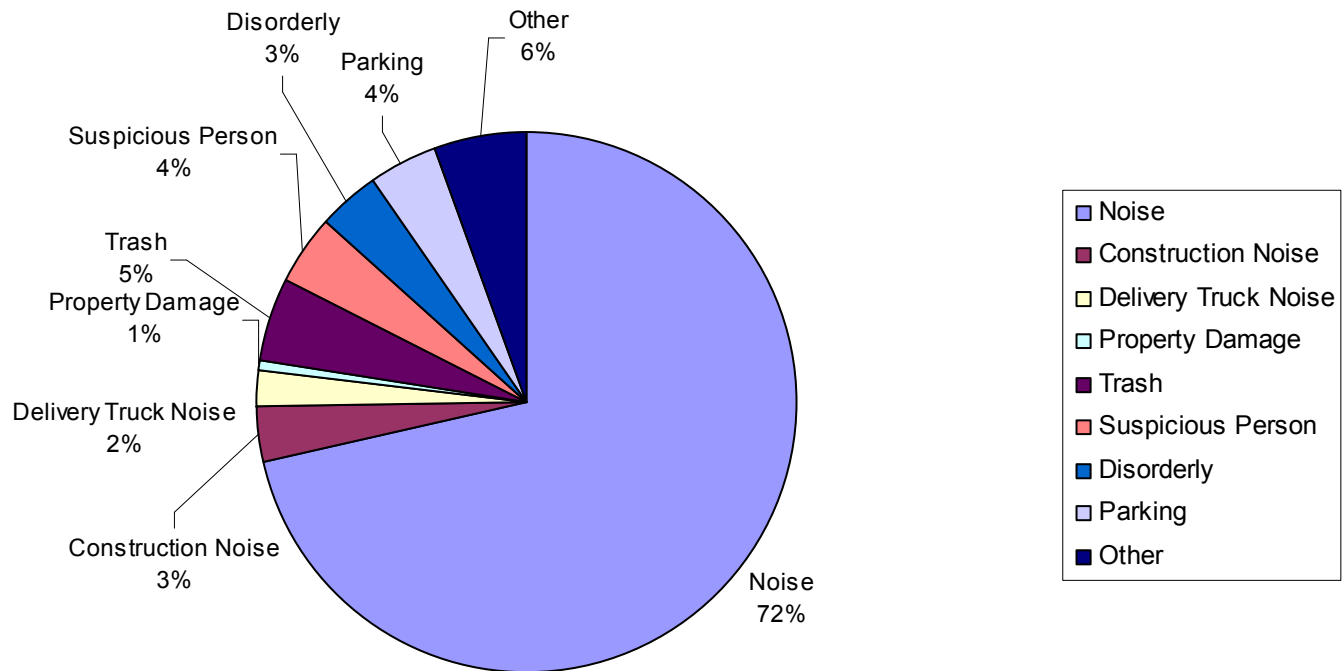
Peaks may be partially due to calls during the hours of 12 AM to 3 AM from the previous night.

Community Concerns July 1, 2007 to June 30, 2008



Total =143

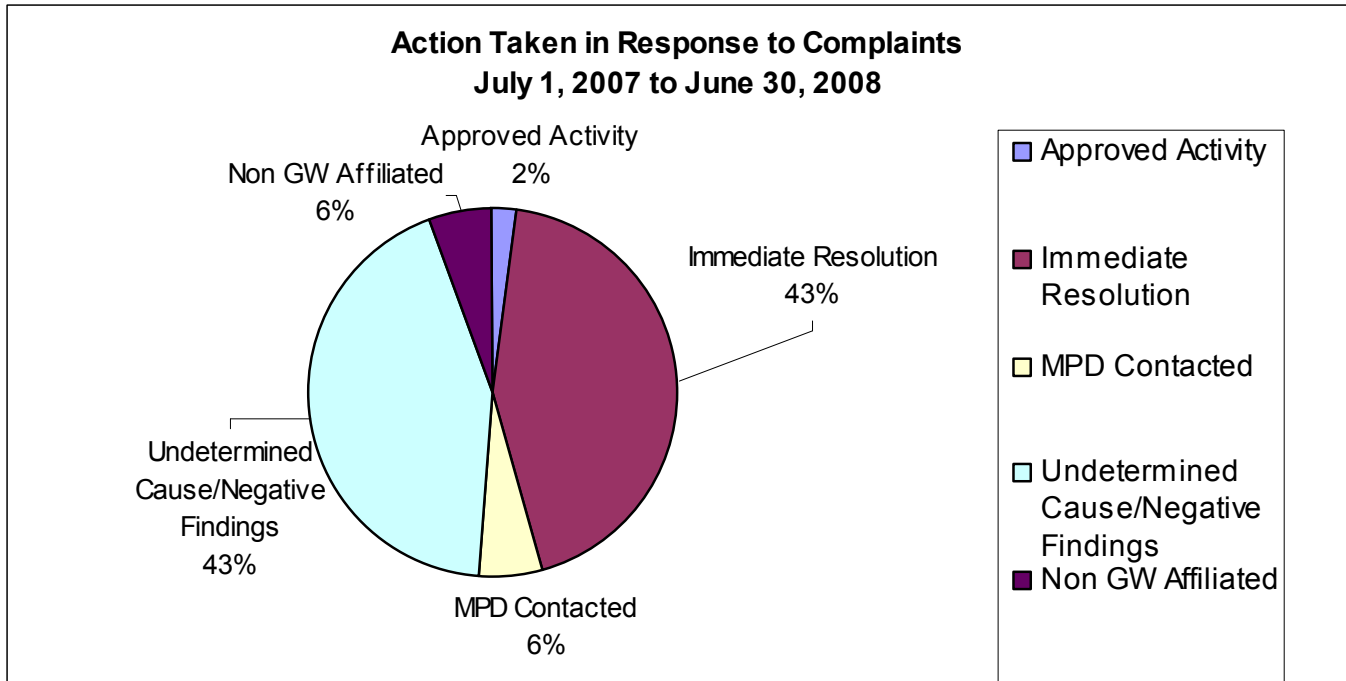
Type of Complaints July 1, 2007 to June 30, 2008



Noise complaints include loud talking, music and parties originating from inside residence hall rooms, private townhouses and private apartments as well as on public streets and sidewalks.

Property Damage complaints involve any theft of or damage to neighborhood property.

Disorderly complaints include public arguments, use of fireworks, playing ball in the street, suspected marijuana use and harassment.



Total =143

Approved Activities include pre-approved activities, for example, construction with a permit.

Immediate Resolution actions are those situations in which UPD responded and was able to halt the offending activities on the scene.

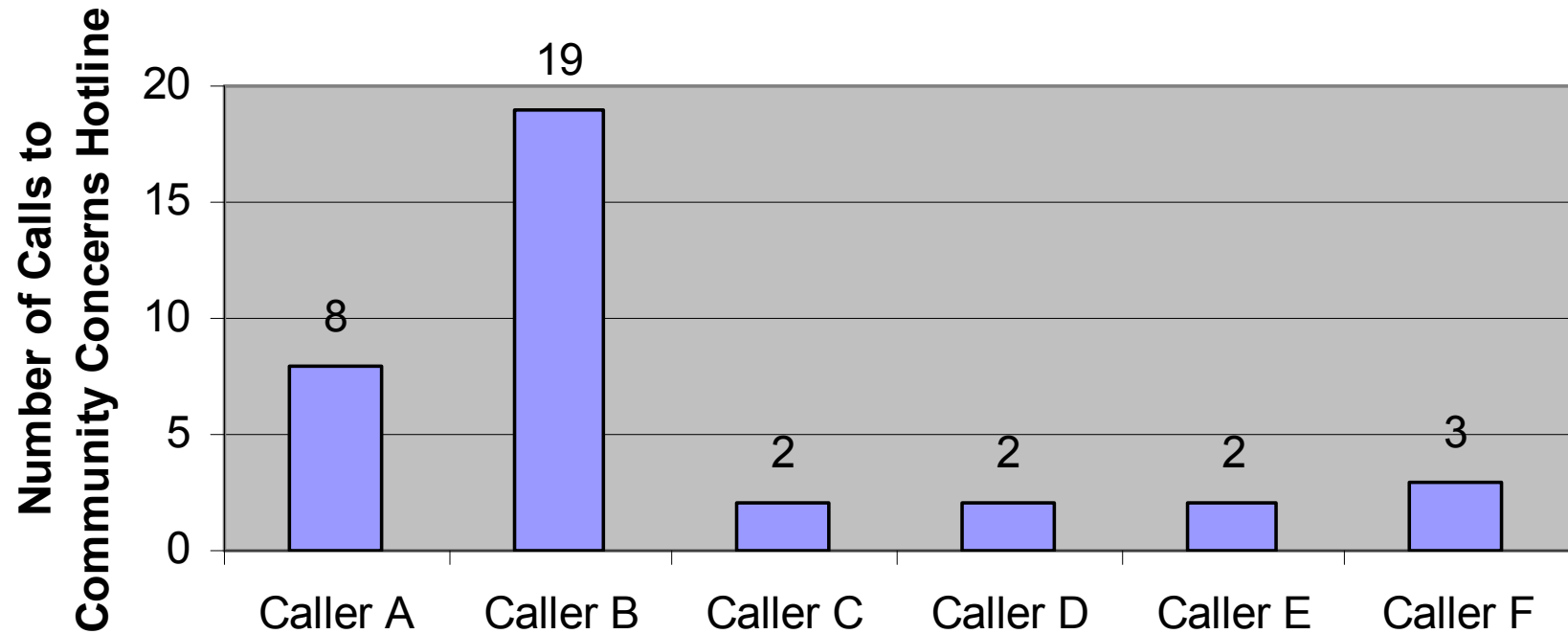
MPD Contacted includes any time in which MPD was contacted by UPD or when UPD was unable to respond because the activity occurred outside of their boundaries.

Undetermined Cause/Negative Findings includes situations in which UPD responded, but found no activity or evidence of complaint.

Non GW Affiliated includes situations in which UPD responded, and the persons involved/situations complained about were not affiliated with The George Washington University.

The Office of Community Relations follows up with all community members regarding their complaints when contact information is provided.

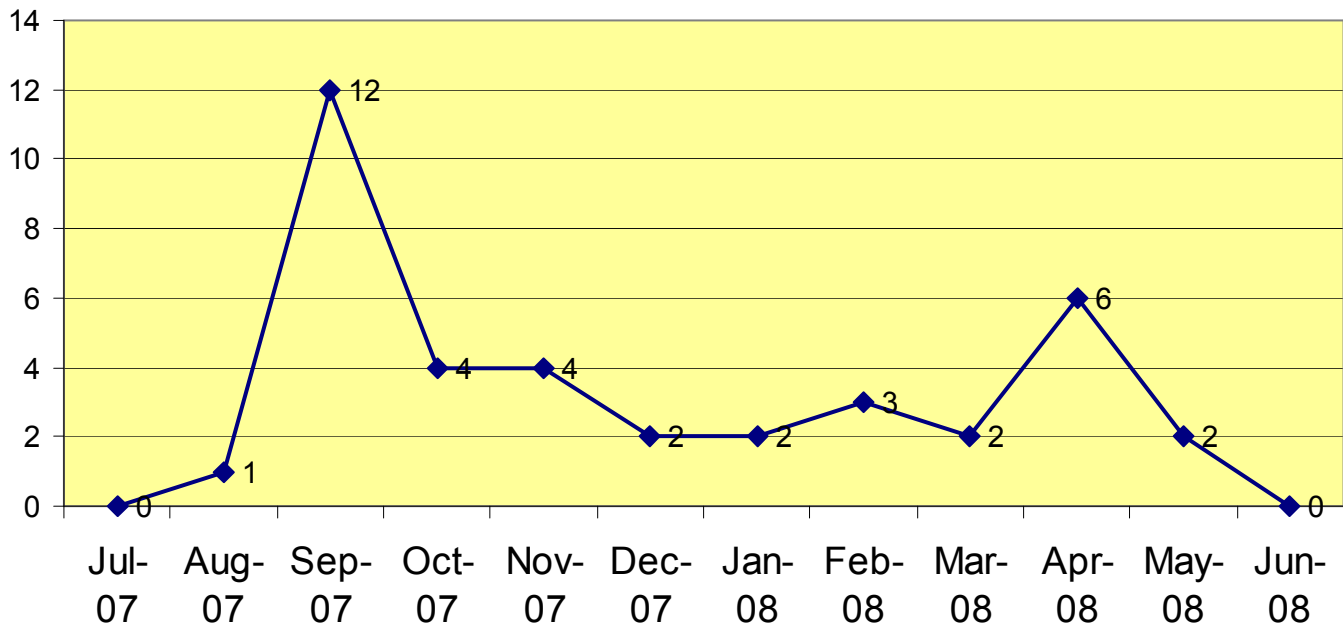
Number of Complaints Made by Repeat Callers July 1, 2008 to June 30, 2008



Total = 35

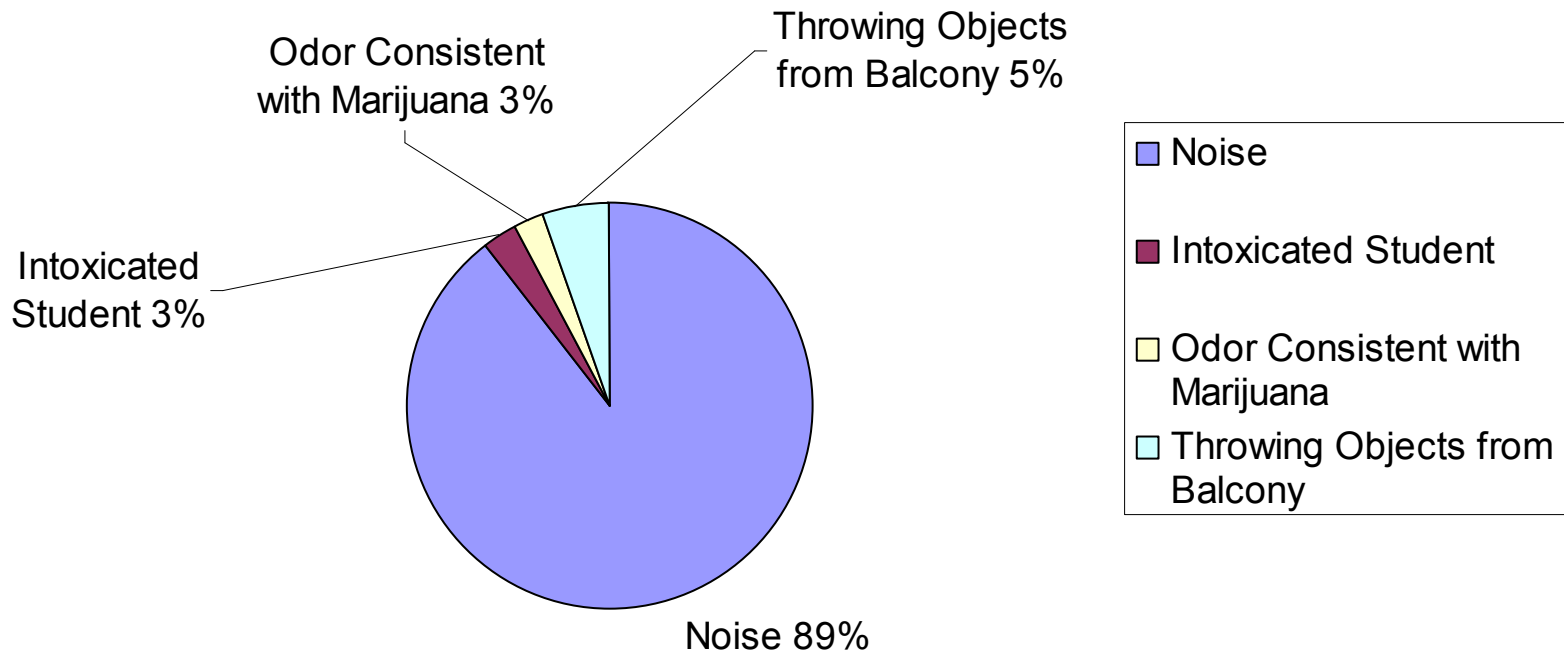
Many complaints come from the same group of callers; these complaints are not generally multiple complaints about the same problem.

Columbia Plaza Complaints July 1, 2007 - June 30, 2008



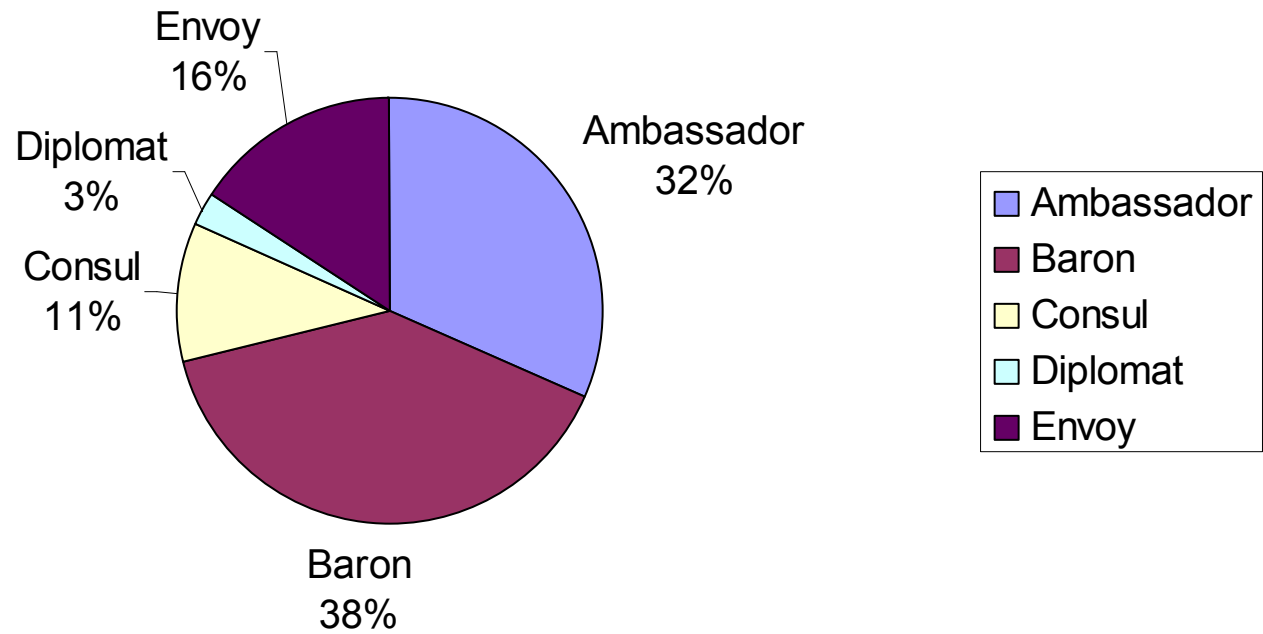
Total =38

Columbia Plaza Complaints by Category July 1, 2007 to June 30, 2008



Total =38

Columbia Plaza Complaints by Building July 1, 2007 to June 30, 2008



Total = 38

Columbia Plaza Complaints by Building and Month July 1, 2007 to June 30, 2008

<u>Month</u>	<u>Total Complaints</u>	<u>Ambassador</u>	<u>Baron</u>	<u>Consul</u>	<u>Diplomat</u>	<u>Envoy</u>
July-07	0	0	0	0	0	0
August-07	1	0	1	0	0	0
September-07	12	2	3	3	0	4
October-07	4	2	0	0	0	2
November-07	4	0	3	0	1	0
December-07	2	0	1	0	0	0
January-08	2	2	0	0	0	0
February-08	3	2	1	0	0	0
March-08	2	1	1	0	0	0
April-08	6	3	3	0	0	0
May-08	2	0	2	1	0	0
Jun-08	0	0	0	0	0	0
TOTALS	38	12	15	4	1	6