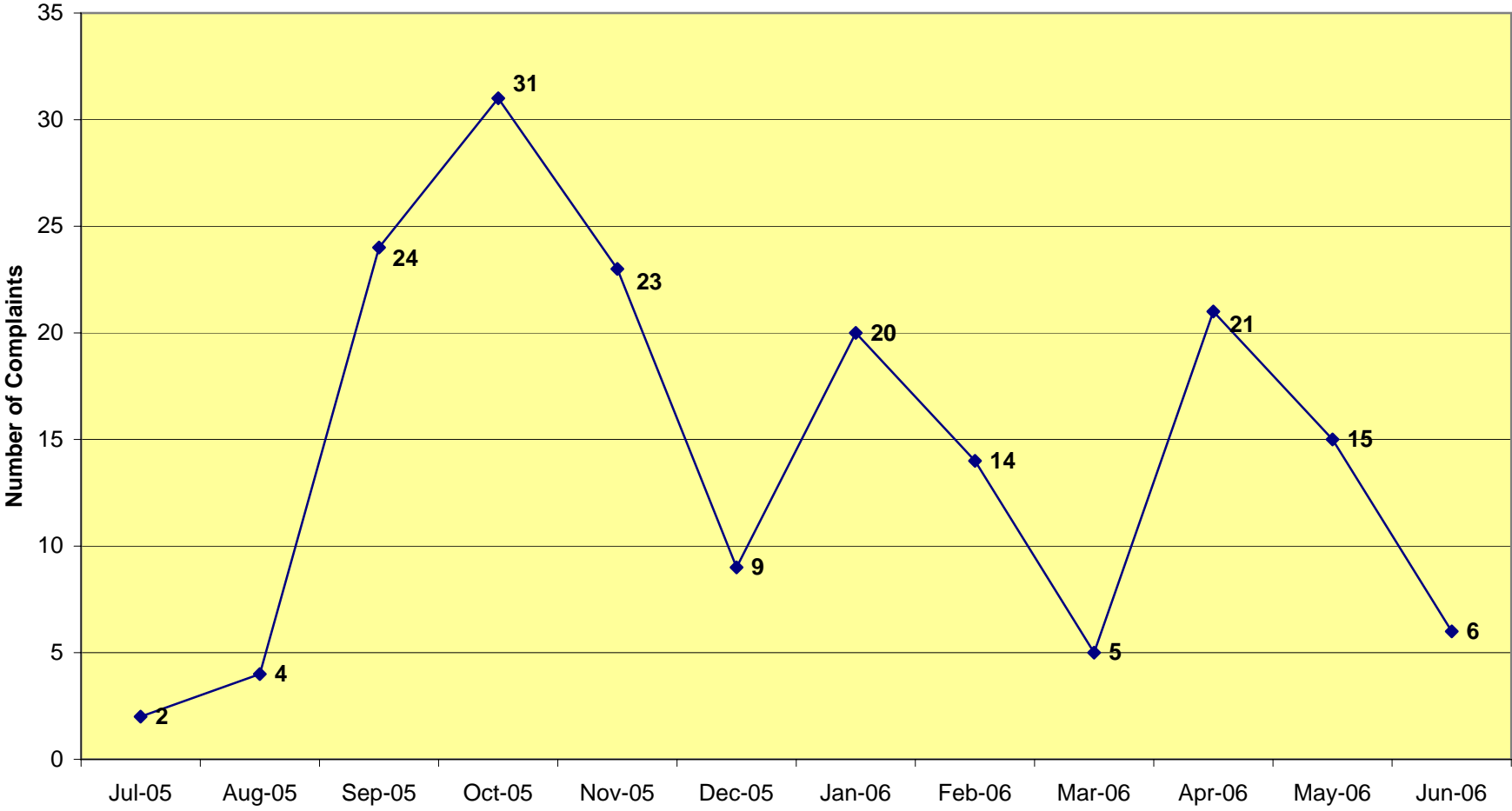


2005-2006 Annual Report of Off-Campus Community Concerns



THE GEORGE WASHINGTON UNIVERSITY
WASHINGTON DC

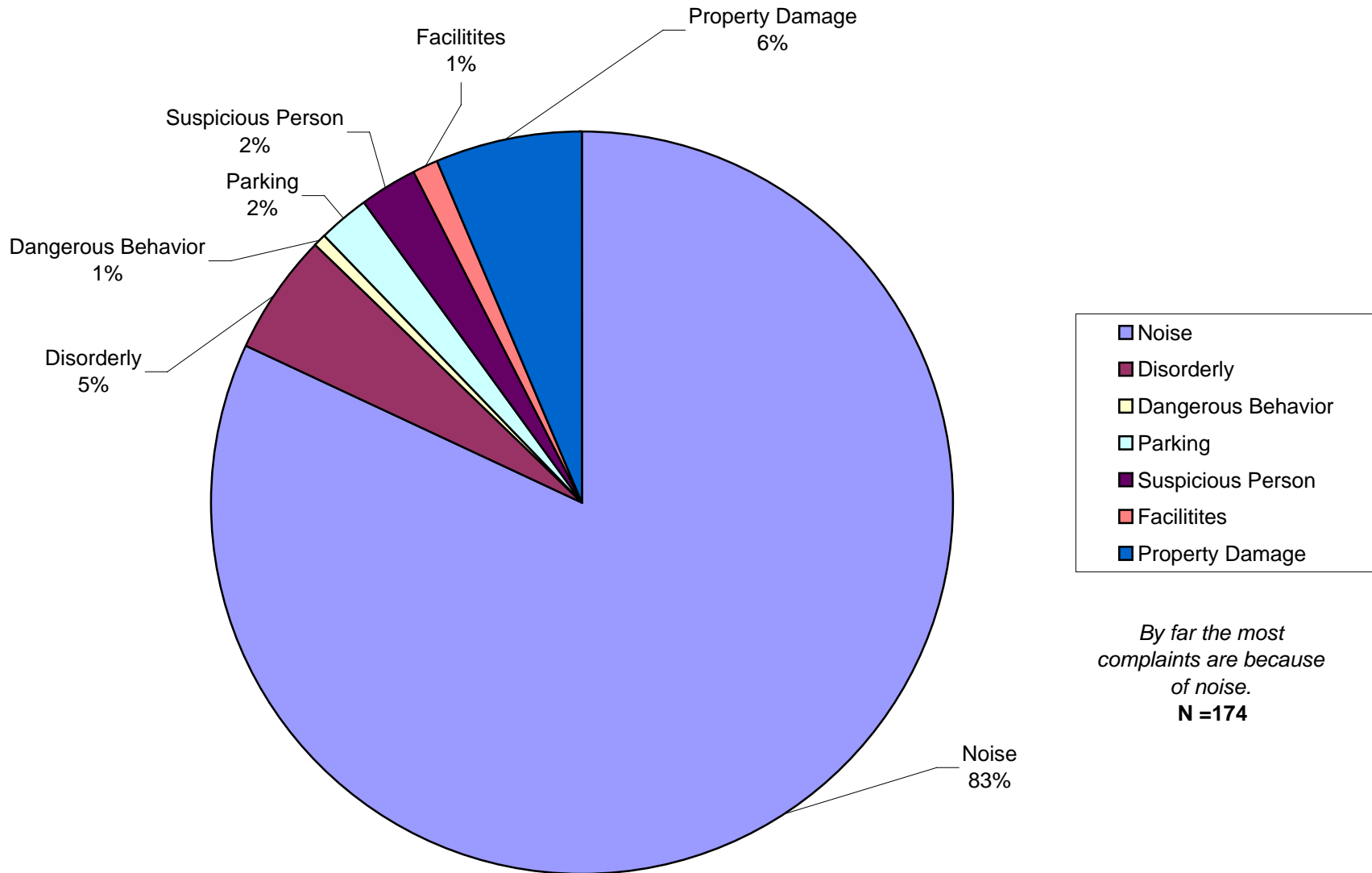
Complaints by Month
July 1, 2005 to June 30, 2006



Please notice peaks in October (Halloween) and April (classes ending)

N = 174

**Type of Complaints
July 1, 2005 to June 30, 2006**



*By far the most
complaints are because
of noise.
N = 174*

The George Washington University
Office of Off-Campus Student Affairs

Noise complaints include loud talking, music and parties originating from inside residence hall rooms, private townhouses and private apartments as well as on public streets and sidewalks.

Disorderly complaints include public arguments, use of fireworks, playing ball in the street, suspected marijuana use and harassment.

Dangerous Behavior includes concerns that a student is engaging in behavior which could result in physical harm.

Parking complaints include reports of student cars parked on unauthorized property, specifically outside the Mount Vernon Campus.

Facilities complaints consist of any concern regarding the GW's physical plant or staff, including lighting complaints, water run-off and mailroom staff mistakenly signing for a community member's package.

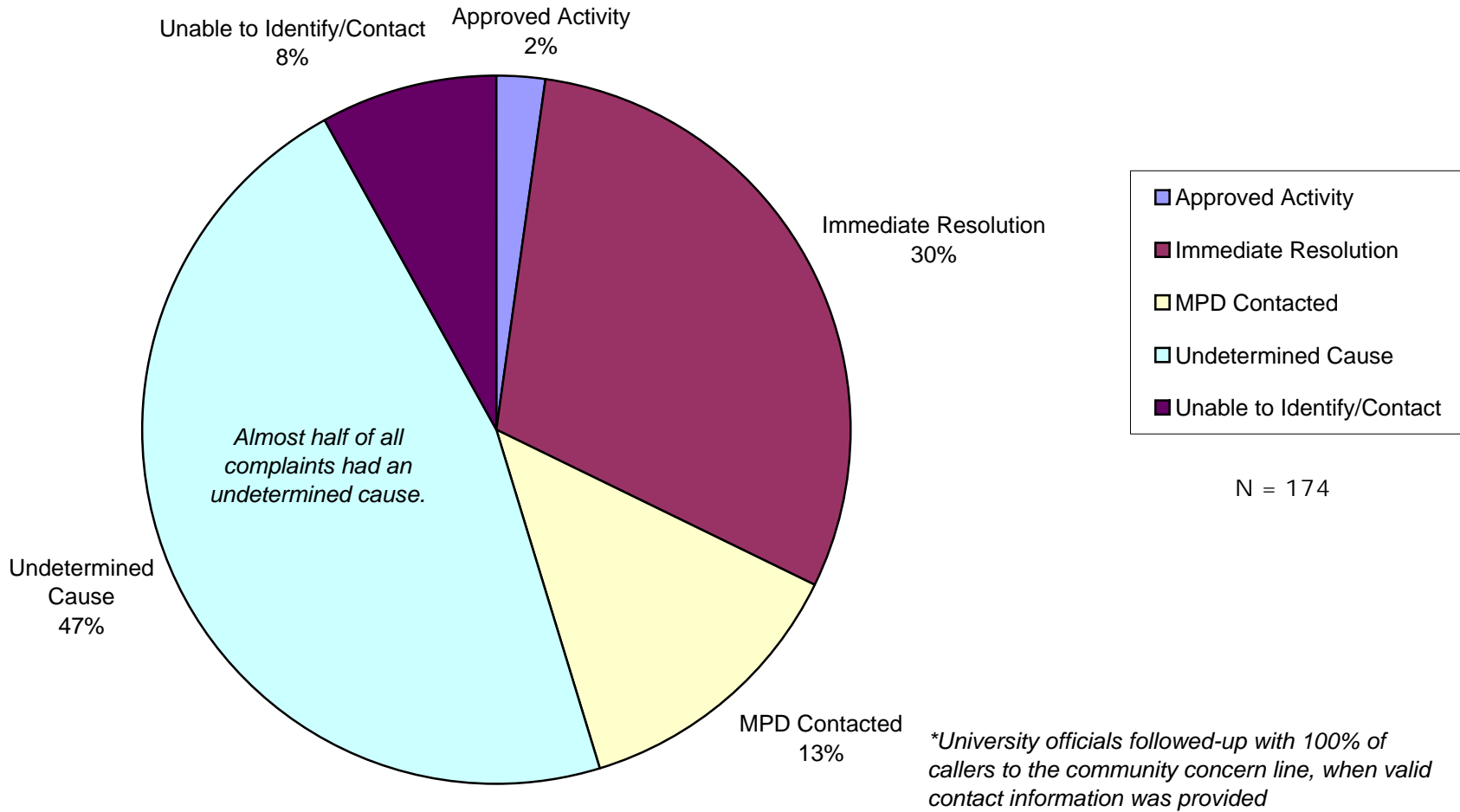
Property Damage complaints involve any theft of or damage to neighborhood property, specifically the theft of chairs from a porch.

Suspicious Person complaints include any reports from neighbors of a suspicious person in the area.

The George Washington University
Office of Off-Campus Student Affairs

its as

**Action Taken in Response to Neighborhood Request for Service Calls
July 1, 2005 to June 30, 2006**



The George Washington University
Office of Off-Campus Student Affairs

Undetermined cause include situations in which UPD responded, but found no activity or evidence of complaint.

Immediate Resolution actions are those situations in which UPD responded and was able to halt the offending activities on the scene.

MPD Contacted includes any time in which MPD was contacted by UPD or when UPD was unable to respond because the activity occurred outside of their boundaries.

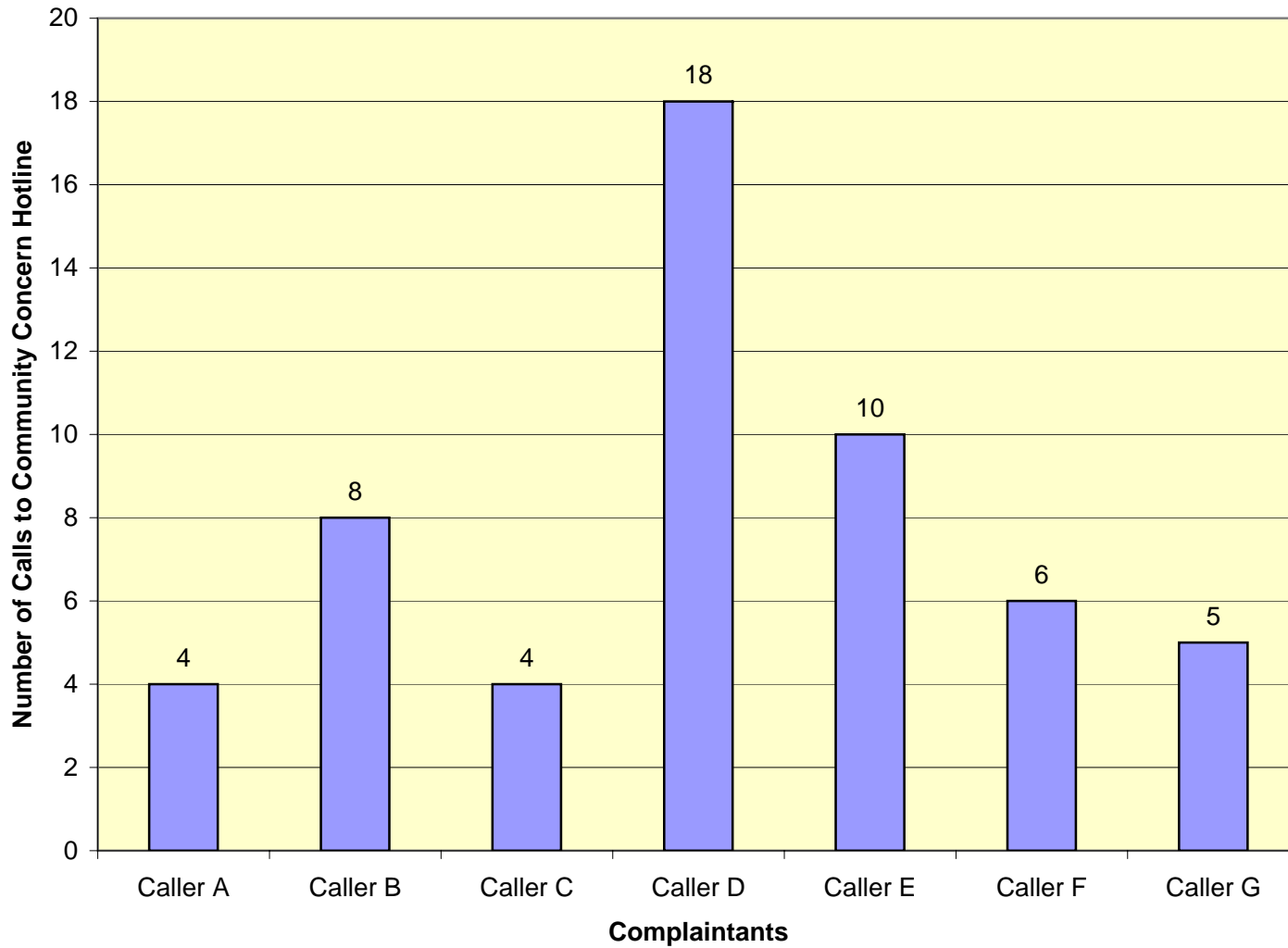
Approved Activities include reasonable and pre-approved activities, for example, construction with a permit.

Unable to Contact/Respond include UPD response with findings which support the complaint, but in which the offenders are unknown or can't reached during the response. This does not mean the offenders were not contacted or identified at a later date.

The George Washington University
Office of Off-Campus Student Affairs

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**Number of Calls by Complainants Who Have Made More Than One Call
July 1, 2005 to May 14, 2006**



Many complaints come from the same group of callers, these complaints are not generally multiple complaints about the same problem.

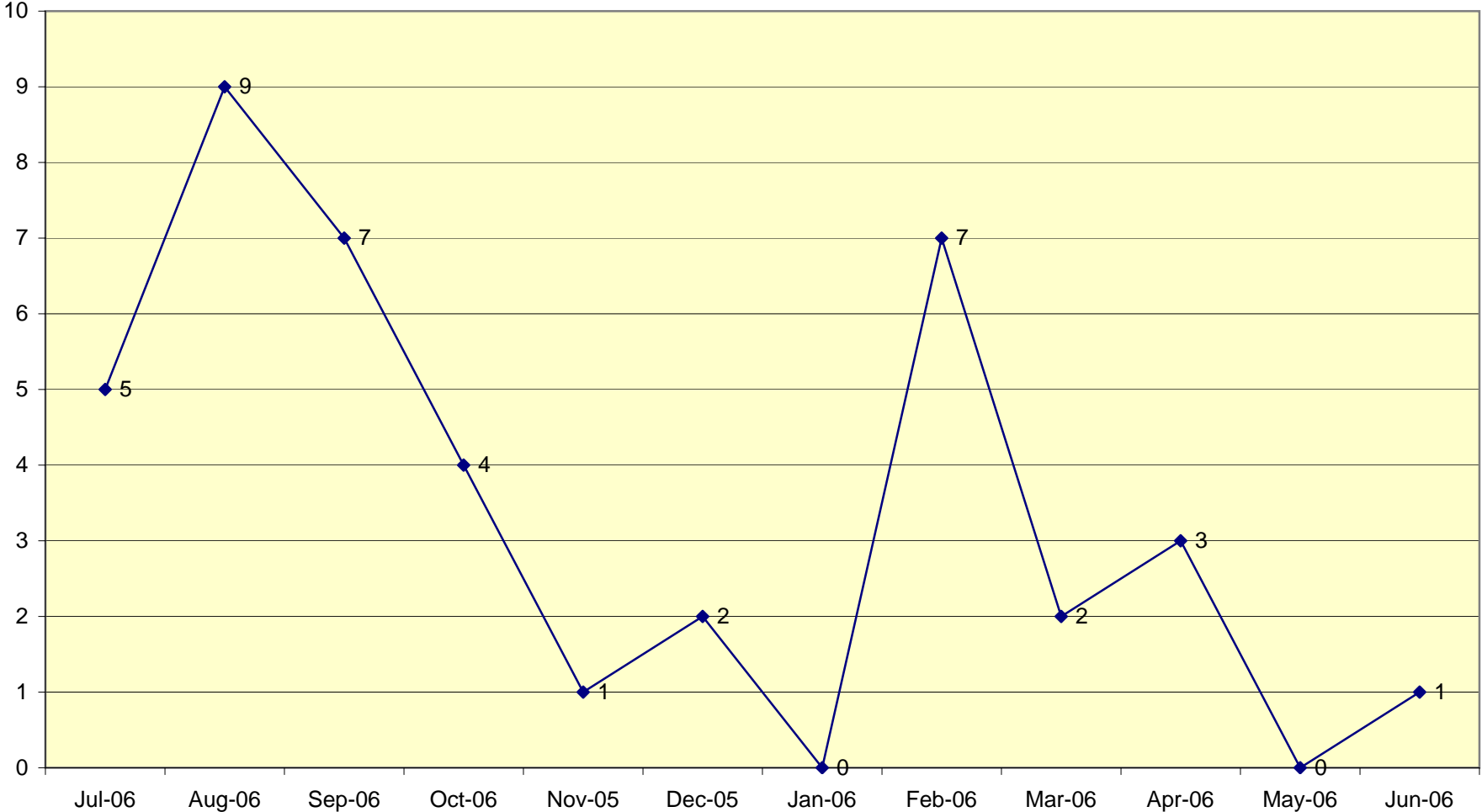
N = 55

Complaints by Location July 1, 2005 to June 30, 2006

Complaints Within Campus Boundaries	
19th & F Streets	7
19th & E Streets	2
20th & E Streets	4
20th & F Streets	14
20th & G Streets	3
21st & E Streets	3
21st & F Streets	20
21st & G Streets	2
21st & H Streets	1
21st & I Streets	2
22nd & G Streets	2
22nd & I Streets	1
22nd & F Streets	2
23rd & E Streets	2
23rd & F Streets	2
23rd & G Streets	1
23rd & H Streets	2
23rd & I Streets	1
24th & E Streets	1
24th & F Streets	1
24th & G Streets	1
24th & H Streets	4
24th & I Streets	11
City Hall	1
Guthridge	2
International House	2
West End	4
New Hall	5
1959 E Street	1
Alumni House	1
Old Main	1
TOTAL On-Campus Complaints	106
% of Total Complaints	65%

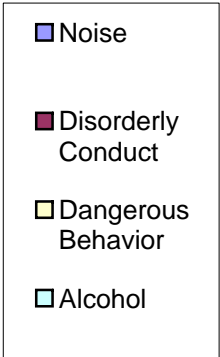
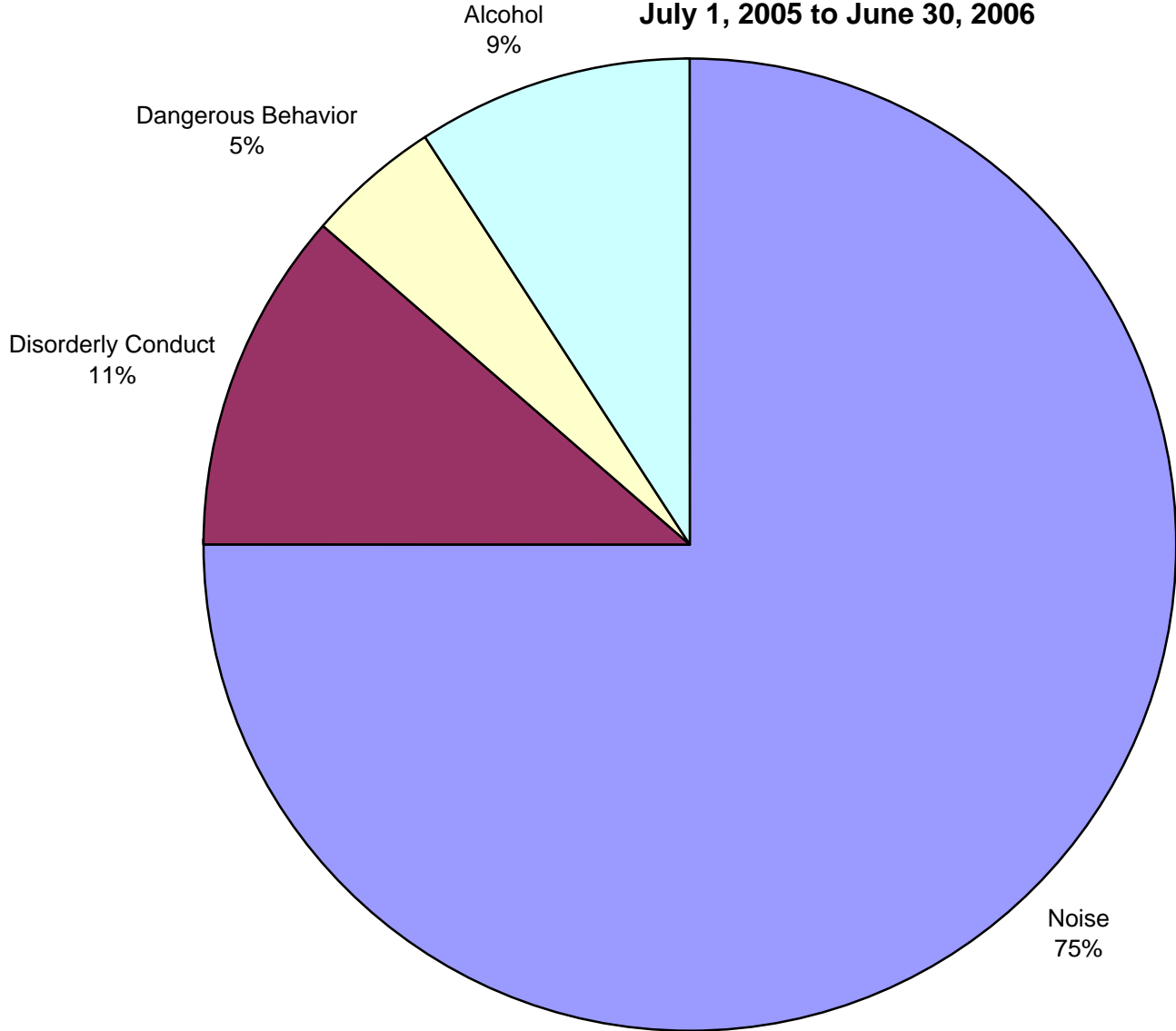
Complaints Outside Campus Boundaries	
22nd & L & New Hampshire	6
23rd & Virginia	1
23rd & K Streets	2
25th & K Streets	3
24th & New Hampshire & I	4
24th & Virginia Ave	1
25th & H Streets	1
25th & I Streets	22
26th & I Streets	3
Statesman	10
1 Washington Circle	1
TOTAL Off-Campus Complaints	54
% of Total Complaints	35%

**Columbia Plaza Complaints by Month
July 1, 2005 to June 30, 2006**



Peaks occur in August and February in Columbia Plaza, this differs from the peaks in complaints in the gernal Foggy Bottom Area . N =

**Columbia Plaza Complaints by Category
July 1, 2005 to June 30, 2006**



Like the Foggy Bottom area as a whole, most complaints are about noise.

N = 41

The George Washington University
Office of Off-Campus Student Affairs

Noise complaints include loud talking, music and parties originating from inside private apartments and balconies.

Disorderly complaints include intoxicated individuals in need of assistance as well as other disruptive activities.

Dangerous Behavior includes concerns that a student is engaging in behavior which could result in physical harm.

Alcohol includes students under the age of 21 discovered with alcohol.

Columbia Plaza Complaints by Building by Month 2005-2006

<u>Month</u>	<u>Total Complaints</u>	<u>Ambassador</u>	<u>Baron</u>	<u>Consul</u>	<u>Diplomat</u>	<u>Envoy</u>
July-05	5		2	2		1
August-05	7	2	4		1	
September-05	6	2		2	2	
October-05	4	2		2		
November-05	1		1			
December-05	2	2				
January-06	0					
February-06	4			3	1	
March-06	2			1		1
April-06	3	1			1	1
May-06	0					
June-06	1		1			
TOTALS	35	9	8	10	5	3

Columbia Plaza Complaints by Building 2005-2006

